

# Do Good While Doing Business



Goodtel is the good telecommunications company. A telco that believes doing good is just as important as making a profit. That's why we donate 50% of our profits to good causes that help protect the planet and those in need.

Our mission is to turn Australia's daily use of telecommunications into a force for good.



## Good things to know



### Get a Good Bill not a Bill Shock

All our plans come with unlimited local, national and calls to mobiles. Pay one low monthly cost for each user including these calls and the handset.



### Expert Business Support

We're experts in helping small businesses move to the nbn™ and supporting them once there. Our support teams speak plain English and love what they do so your business can focus more on the good and less on the telco.



### 30 Day Goodness Guarantee

We know you'll love the service but if it's not good for your business return the equipment to us in the first 30 days and we'll provide you a refund for any payment made.



### 50% of Profits to Your Selected Good Cause

By switching to Goodtel you are combining your telco needs with your desire to do good in the world. Select your Good Cause when signing up and be proud in the knowledge that your business is helping those in need and the planet.

# Customise your plan



# Cloud PBX



**Cordless**  
YEALINK W53P  
Perfect for mobility



**Desktop**  
YEALINK T43U  
Perfect for general office use



**Desktop with Wi-fi**  
YEALINK T53W  
Premium business phone



**MS Teams Calling**  
Microsoft solution  
Perfect for flexibility

ALL PLANS INCLUDE UNLIMITED CALLS FOR LOCAL, NATIONAL AND CALLS TO MOBILES IN AUSTRALIA

## nbn™ plans

Additional business internet options are available including Premium Business nbn™ TC2 and Fibre internet services.

### nbn™ 25

- ✔ Unlimited data
- ✔ 4G Backup available
- ✔ Includes Static IP
- ✔ Free Standard Connection

### nbn™ 50

- ✔ Unlimited data
- ✔ 4G Backup available
- ✔ Includes Static IP
- ✔ Free Standard Connection

### nbn™ 100

- ✔ Unlimited data
- ✔ 4G Backup available
- ✔ Includes Static IP
- ✔ Free Standard Connection

## Modem options

If your business does require a new modem send your old modem to Goodtel and we will arrange to have it recycled.



**Upgraded NBN™ Modem**  
NETCOMM NF20MESH



**Upgraded Mesh Bundle**  
Netcomm NF20MESH + 4G back up



**BYO Modem**

## Benefits

- ✔ Expert Business Support
- ✔ nbn™ Ready
- ✔ Quick Setup
- ✔ No Upfront Costs
- ✔ Customise your plan to get the right handset, internet speed and router
- ✔ Optional 4G backup service to ensure your business is never offline
- ✔ Unlimited local, national and calls to mobiles (AUS)
- ✔ Works from any Location
- ✔ Built for Small Business (2-30 Users)



## Features

### Call Forward

Have certain calls forward to others automatically to reduce missed calls and lost business. Calls can be forwarded in several ways including based on a line being busy, unanswered, the time of day or even the specific caller's number.

### 3-Way Calling

Improve communication between your team and your customers. Easily add new callers in for conversations with multiple people.

### Auto attendant (IVR)

Greet your customers with a customised and professional greeting allowing them to direct their call to the right place.

### Call Control

Have peace of mind and ensure everyone in your business has the right calling access. Call control allows you to specify what type of call each team member can make. Easily disable calls such as international and still allow access to make them via a PIN code.

### Voicemail to email

Access your office voicemails whenever you need them. Voicemails are emailed directly to the user as an audio file.

### Time & Location Based Routing

Have calls sent to the right place every time. Specify calls to route to individuals or teams and vary on hold messages based on the time of day. Callers can also be routed based on the location they are calling from to ensure they are talking to their nearest or best location.

### Multiple Number

Running two businesses? Get a second business telephone number without a full additional line rental. The Multiple number gives a different ring tone allowing you to distinguish which business your caller is calling into.

### Hunt Groups

Improve how calls are answered. Automatically have calls directed to the right person or allocate specific types of calls to route to individuals or teams.



# Mobile plans

## SIM-only mobile plans

Our mobile plans are made with you in mind.

With the option to move between plans at no additional cost, it gives your business the flexibility to change depending on your needs at any given time.

### 32GB

5G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee
- ✔ International Calls to 15 countries

### 50GB

5G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee
- ✔ International Calls to 15 countries

### 90GB

5G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee
- ✔ International Calls to 15 countries

### 150GB

5G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee
- ✔ International Calls to 15 countries

### 5GB

4G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee

### 12GB

4G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee

### 25GB

4G

- ✔ Unlimited Calls & Texts
- ✔ On Australia's trusted network\*
- ✔ eSIM available
- ✔ Keep the Same Number
- ✔ 30 Day Goodness Guarantee
- ✔ International Calls to 15 countries

# Business

# Internet

## Superfast Fibre Internet

Goodtel provides a range of business grade fibre services to help future proof business performance.

Speak to our team for a no obligation quote.



Minimal downtime when switching existing AAPT/TPG services



Symmetric speeds from 10mbps up to 1000mbps



Unlimited Internet



7 day technical support



Goodtel uses the AAPT/TPG network



Business Grade SLA's and restoration targets



50% of profits back to a good cause



Carbon Neutral Supplier

\*Goodtel uses parts of Telstra's 5G, 4G and 3G mobile networks. The service provides 5G Coverage reaching at least 75% of the Australian population. The Telstra Wholesale mobile coverage area footprint reaches more than 98.8% of the Australian population and covers more than 1.6 million square kilometres of the Australian landmass.



## Good causes

When switching to Goodtel chose any of our charity partners to support and we'll contribute 50% of profits from your telco service to your selected cause.



### sleepbus

**Provide safe sleeps for vulnerable people**

Every \$10 contributed from your Goodtel service can get a person in need a safe night's sleep



### Rainforest Rescue

**Reduce your business's carbon footprint**

\$5 contributes towards the protection of one square metre of unprotected Daintree lowland rainforest



### Indigenous Literacy Foundation

**Gift a culturally relevant book for a child in a remote community**

\$10 will put a culturally relevant book into the hands of a child in a remote community



### ChildFund Australia

**Improve the life of a disadvantaged child**

Every \$70 contributed from your Goodtel service can give 7 children school kits



### Asylum Seeker Resource Centre

**Provide help to people seeking asylum in Australia**

Every \$27 contributed from your Goodtel service can provide a daily hot meal and food and groceries for a week



### Save-a-Dog Scheme

**Save a dog or cat's life and assist in finding them a loving home**

Every \$15 contributed from your Goodtel service can feed an average sized dog or cat for a week



### HeartKids

**Help sick children when they need it most**

Every \$20 contributed from your Goodtel service can assist with items for care bags for those in hospital



### OzHarvest

**Help fight food waste and feed the vulnerable**

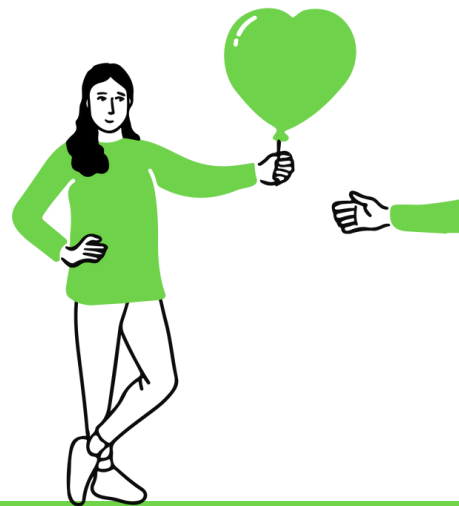
Every single \$1 donated to OzHarvest will enable them to deliver 2 meals to vulnerable Australians.



### National Breast Cancer Foundation

**Help fund breast cancer research**

Every \$25 contributed from your Goodtel service can support researchers to uncover new drug targets for chemo-resistant breast cancer



## How it works

It's as easy as this

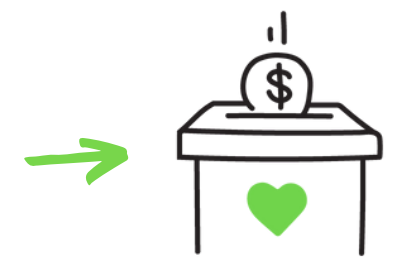
**Pick your plan**



**Pay your telco bill**



**50% of the profit back to a good cause**



**\$100,811**  
donated to date\*

\*Total donations made as of May 2024

**and with you on board,  
together we could do  
much more....**

A better world  
needs a **Goodtel**

**Turn your business telecommunications into a force for good. Switch to Goodtel today.**

1800 11 4663 | hello@goodtel.com.au | goodtel.com.au